

Roll No.

Total No. of Pages : 02

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BTTM (Sem.-1)

**INTRODUCTION TO HOSPITALITY INDUSTRY**

Subject Code : BTTM-105-18

M.Code : 75421

Date of Examination : 18-12-2023

Time : 3 Hrs.

Max. Marks : 60

**INSTRUCTIONS TO CANDIDATES :**

1. SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks each.
2. SECTION-B contains FIVE questions carrying FIVE marks each and students have to attempt any FOUR questions.
3. SECTION-C contains THREE questions carrying TEN marks each and students have to attempt any TWO questions.

**SECTION-A**

**I. Define the following :**

- a) Hotel
- b) Suite
- c) HRACC
- d) Efficiency Room
- e) Speciality restaurant
- f) IRD
- g) Still Room
- h) A la Carte
- i) TAAI
- j) Grill Room.

**SECTION-B**

2. Differentiate between commercial and welfare catering establishments.
3. What are the components of Hospitality Industry? Discuss.
4. Write a note on evolution of lodging industry.
5. What are the various subsections of food and beverage service department? Brief.
6. Define Menu. What are different types of menus?

**SECTION-C**

7. Discuss various types of restaurants in food & beverage sector.
8. Discuss various types of meals along with their timings and sequence.
9. Discuss in detail about the history and growth of Hospitality Industry.

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BTTM (Sem.-1)  
**COMPUTER OPERATIONS**  
Subject Code : BTTM-104-18  
M.Code : 75420  
Date of Examination: 15-12-2023

Time : 3 Hrs.

Max. Marks : 60

**INSTRUCTIONS TO CANDIDATES :**

1. SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks each.
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**SECTION-A**

**I. Answer briefly :**

- a) What is internet?
- b) What is GUI?
- c) Differentiate between data and information.
- d) What is data processing?
- e) What is Pixel?
- f) What is network cabling?
- g) What is application software?
- h) What is Ethernet?
- i) What is network topology?
- j) What is plotter?

**SECTION-B**

2. Define computer. Discuss its various advantages and disadvantages in detail.
3. Compare the different generation of computer in detail.
4. Discuss any five application area of computer systems.
5. Differentiate between primary and secondary memory.
6. Differentiate between compiler and interpreter.

**SECTION-C**

7. Define computer network. Discuss various types of network topologies in computer networks.
8. Draw and explain the block diagram of computer in detail.
9. Discuss the role of IT in Tourism Industry in detail.

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BTTM (Sem.-1)

**TOURISM : CONCEPT, STATUS AND TRENDS**

Subject Code : BTTM-101-18

M.Code : 75417

Date of Examination: 08-12-2023

Time : 3 Hrs.

Max. Marks : 60

**INSTRUCTIONS TO CANDIDATES :**

1. SECTION-A is COMPULSORY consisting of TEN questions carrying TWO marks each.
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3. SECTION-C contains THREE questions carrying TEN marks each and students have to attempt any TWO questions.

**SECTION-A**

**I. Answer the following :**

- a) Define Tourism.
- b) Who is a traveller?
- c) Define excursionist.
- d) What are international tourists?
- e) Differentiate between inbound and outbound tourism.
- f) Write a brief note on World Tourism Day.
- g) Explain cultural tourism.
- h) Highlight the role of UNWTO.
- i) Who is a transit visitor? Explain with the help of suitable example.
- j) Explain Eco-tourism.

**SECTION-B**

2. What are the various typologies of tourists? Explain in brief.
3. What are various types of tourism product? Explain.
4. Highlight the concept of demand and supply in tourism.
5. What are various factors, which inhibit growth of tourism?
6. Elaborate the concept of volunteer tourism.

**SECTION-C**

7. Write a detailed note on the historical development of tourism in International perspective.
8. Write short notes on :
  - a) Alternate tourism
  - b) Heritage Tourism.
9. Write an essay on 'Future Scenario of Tourism'.

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